

# [ISR] CLIENT PROTECTION CERTIFICATION

*Issue to*

## Xtenda Zambia Limited

Mambilima House, Kabelenga Road, PO Box 51499  
Ridgeway Lusaka, Zambia

*Issue date*

**June 2024**

*Achieved*

### SILVER LEVEL



Achieving the **SILVER** level indicates that the certified institution fulfills all entry and progress standards for ensuring client protection while also showcasing advancement towards higher-level practices.

For more information on the standards and indicators considered in the analysis, go to [www.inclusionsocialratings.org](http://www.inclusionsocialratings.org)



A handwritten signature in black ink, appearing to read "Richard O. Wilson, Jr.".

Richard O. Wilson, Jr.  
CEO Inclusion [Social Ratings]

This certificate is valid for three (3) years from the date of issue, and monitoring carried out annually.